



Touch Tone Teller System

1-800-201-3694



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Main Menu
 1-Transactions
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General Information
 1-Office Hours/Locations
 2-Interest Rates

1- Share Transactions
 1-From Draft (CK) Acct
 2-From Share (Sav) Acct
 3-From LOC

2- Inquiries
 1-Balance on All Accts
 2-Draft (CK) Inquiries
 3-Share (Sav) Inquiries
 4-Loan Inquiries
 5-IRA Inquiries

3-Change PIN
 You can customize your PIN Number

4-General Information
 1-Office Hours/Locations
 2-Interest Rates (Check Website)

5-New Member #
 1-Allows you to enter a new Member number and PIN

1-From Draft (CK) Acct
 1-Xfer to loan
 2-Xfer to Share (Sav)
 3-Xfer to Draft (CK)
 4-Xfer to Credit Card (N/A)
 5-Xfer to Member
 6-Withdrawal by Check
 7-Reorder Check/Draft (N/A)
 8-Stop Draft
 9-Change Draft ID

2-From Share Acct
 1-Xfer to Loan
 2-Xfer to Share (Sav)
 3-Xfer to Draft (CK)
 4-Xfer to Credit Card (N/A)
 5-Xfer to Member
 6-Withdrawal by check
 7-Change Share ID

3-From LOC
 1-Withdrawal by check
 2-Xfer to Draft (CK)
 3-Xfer to Share (Sav)
 4-Xfer to Member
 5-Stop Draft (N/A)
 6-Change LOC ID (N/A)

2-Draft (CK) Inquiry
1-Acct Balance
2-Withdrawal Inquiry
 1-Specific Draft (CK) Paid
 2-Recent Withdrawals
 3-Last 5 Drafts (CK) Paid
 4-Change Draft (CK) ID

3-Deposit Inquiry
 1-Recent Deposits
 2-Last 3 Payroll Deposits
 3-Change Draft (CK) ID

4-ATM Transactions

5-Dividend Inquiry
 1-Current Dividend
 2-YTD/Prior Year Dividend
 3-Change Draft (CK) ID

6-All Transactions

7-Change Draft (CK) ID

3-Share (Sav) Inquiry
1-Acct Balance
2-Withdrawal Inquiry

3-Deposit Inquiry
 1-Recent Deposits
 2-Last 3 Payroll Deposits
 3-Change Share (Sav) ID

4-ATM Transactions

5-Dividend Inquiry
 1-Current Dividend
 2-YTD Dividend
 3-Change Share (Sav) ID

6-All Transactions

7-Change Acct ID

4-Loan Inquiry
 1-Loan Balance
 2-All Loan Balances
 3-LOC Available
 4-Payoff Inquiry
 5-Interest Inquiry
 6-Mortgage Balance

5-IRA Inquiry
 1-IRA Info

Welcome to **FamilyAdvantage** Federal Credit Union's
Touch Tone Teller (Audio Response System)
 Call Toll Free 1-800-201-3694